

12. Laboratory Services

12.1 Covid 19 (rapid antigen test)

This diagnostic test is used to detect the presence of SARS-CoV 2 antigens in a sample from the respiratory tract of a person with suspected COVID 19 infection.

Office or Division:	Municipal Health Office			
Classification:	Complex			
Type of Transaction:	G2C – for government services whose client is the transacting public			
Who may avail:	All Public Sector within Tagoloan			
CHECKLIST OF REQUIREMENTS			WHERE TO SECURE	
▪ Laboratory request			▪ Any Licensed Physician	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Present Laboratory request	1. Receive and check the laboratory request form. 1.2. provide priority number	None	15 minutes	<i>Medical Technologist II</i> Municipal Health Office
2. Proceed to Laboratory	Check the status of the client 1. perform swabbing	Php 600.00	1 hour and 30 minutes	<i>Medical Technologist II</i> Municipal Health Office
3. Proceed Releasing Area to claim the laboratory result	3. Release the final result to the client	None	15 minutes	<i>Medical Technologist II</i> Municipal Health Office
4. Request client to accomplish he client satisfaction survey	Accomplished client satisfaction survey and drop it to the feedback box	None	10 minutes	<i>Medical Technologist II</i> Municipal Health Office
TOTAL:			2 hours and 10 minutes	