5. Issuance of Community Tax Certificate (CTC) or Cedula (For Individual)

Community Tax Certificate (CTC) is issued to all requesting individuals that have reached the age of 18 years old.

| Office or Division: | Municipal Treasurer's Office | | | | | |
|---|--|--|------------------------|-----------------------|--|--|
| Classification: | Simple Transaction | | | | | |
| Type of Transaction: | G2C-Government To Client | | | | | |
| Who may avail: | All Transacting Public | | | | | |
| CHECKLIST OF REQUIREMENTS | | WHERE TO SECURE | | | | |
| Data Capture form | | Municipal Treasurer's Office REVENUE DIVISION Ground Floor, Municipal Building Poblacion, Tagoloan, Misamis Oriental | | | | |
| CLIENT STEPS | AGENCY ACTIONS | FEES TO BE PAID | PROCESS ING TIME | PERSON RESPONSIBLE | | |
| 1.Client secures Data Capture Form and fill-out completely | 1.Give the Data Capture Form to the client | None | 5 Minutes | Revenue Collectors | | |
| 2.Submit completely filled-out Data Capture Form | Receive the DataCapture Form and check ofcompleteness Start processing the CTC/Cedula | None None | 5 Minutes 5 Minutes | Revenue Collectors | | |
| 3. Pay required fees | Accepts payment and issue Official Receipts | One peso for every one thousands of annual gross sales | 5 Minutes | Revenue Collectors | | |
| 4. Receive CTC | Issue CTC/Cedula | None | 5 Minutes | Revenue Collectors | | |

| Accomplish the Client Satisfaction Survey and drop it to the feedbox box | | | | |
|--|--|--|------------|--|
| TOTAL: | | | 25 minutes | |