

## 5. REQUEST FOR EMERGENCY RESPONSE

This service caters emergency situation that needs quick response from the Tagoloan Rescue Team such as vehicular accident, medical emergency cases and other human- induced or natural disaster related phenomenon.

<b>Office or Division:</b>	Municipal Disaster Risk Reduction and Management Office			
<b>Classification:</b>	Simple			
<b>Type of Transaction:</b>	G2C - Government to Citizen			
<b>Who may avail:</b>	All			
<b>CHECKLIST OF REQUIREMENTS</b>			<b>WHERE TO SECURE</b>	
None			None	
<b>CLIENT STEPS</b>	<b>AGENCY ACTIONS</b>	<b>FEES TO BE PAID</b>	<b>PROCESSING TIME</b>	<b>PERSON RESPONSIBLE</b>
Call the Hotline Number provided by the Municipal Disaster Risk Reduction and Management Social Media Account (facebook name: Municipal Disaster Risk Reduction and Management Office, Tagoloan Misamis Oriental)	Answer the call and ask the following information to be reflected in the dispatch form: ✓Nature of Emergency or Incident ✓Location of Emergency ✓Basic Information of the Victim(s)/ Patient(s) ✓Name of the Requestor for walk-in	None	2 minutes	<i>Local Disaster Risk Reduction &amp; Management Officer</i> Municipal Disaster Risk Reduction and Management Office

	1.2 Emergency Medical Dispatcher (EMD) assesses the emergency (medical, trauma or other disaster related incidents)	None	1 minute	<i>Local Disaster Risk Reduction &amp; Management Officer</i> Municipal Disaster Risk Reduction and Management Office
	1.3 Verification of availability of resources	None	1 minute	<i>Local Disaster Risk Reduction &amp; Management Officer</i> Municipal Disaster Risk Reduction and Management Office
	1.4 Alert appropriate responder to be dispatched	None	1 minute	<i>Local Disaster Risk Reduction &amp; Management Officer</i> Municipal Disaster Risk Reduction and Management Office
	1.5 Emergency responders proceed to the scene	None	20 minutes	<i>Local Disaster Risk Reduction &amp; Management Officer</i> Municipal Disaster Risk Reduction and Management Office
	1.6 Arrival at the scene of Emergency Responders and provide emergency measures	None	5 minutes	<i>Local Disaster Risk Reduction &amp; Management Officer</i>

				Municipal Disaster Risk Reduction and Management Office
	<p>1.7 If patient is unstable, he/she must be transported to the nearest hospital.</p> <p>If patient is stable, he/ she must be transport to his/her discretion of hospital.</p> <p>Note: If the patient refuses to be transported to the nearest hospital, he/ she must sign the refusal section on the patient profile care report.</p>	None	20 minutes	<p><i>Local Disaster Risk Reduction &amp; Management Officer</i></p> <p>Municipal Disaster Risk Reduction and Management Office</p>
2. Accomplish Client Satisfaction Survey via link	<p>2.1 Request Client to accomplish the client's satisfaction via link</p> <p>2.2 Request Client to accomplish the client's complaint form via link</p>	None	5 minutes	<p><i>Local Disaster Risk Reduction &amp; Management Officer</i></p> <p>Municipal Disaster Risk Reduction and Management Office</p>
<b>TOTAL:</b>		None	50 minutes	