10. Request for Transfer of Location

Concessionaires who would like to transfer their water meters to other location. And incases wherein change of

Ownership is needed.

| Office or Division: | Municipal Economic Enterprise Development Office – Tagoloan Water & Sanitation System | | | |
|--|--|---|-----------------------|--|
| Classification: | Simple | | | |
| Type of Transaction: | G2C - Government to Citizen | | | |
| Who may avail: | Citizen of Barangay Sta. Ana & Barangay Casinglot | | | |
| CLIENT STEPS | AGENCY ACTION | FEES TO BE PAID | PROCESSING TIME | PERSON RESPONSIBLE |
| 1.Fill-up request form for transfer of location | 1.1 Contact technical team and advise on-site inspection 1.2 Notify client for approval & disapproval (call or text message) | None | 1 day | Process Server Municipal Economic Enterprise & Development Office |
| 2. Pay transfer fee at Tagoloan Negosyo Center | 2.1 Receive payment & issue official receipt.2.2 Transfer of connection to new location | Transfer fee – 100.00 Inspection fee – 50.00 | 5 minutes | Computer Operator IV (Cashier) Municipal Economic Enterprise & Development Office Engineering Aide 1 Municipal Engineering Office |
| Accomplish the Client Satisfaction Survey form and drop it in the feedback box | Request the client to accomplish the Client Satisfaction Survey form | None | 10 minutes | Process Server Municipal Economic Enterprise & Development Office |
| TOTAL: | | | 1 day & 15 minutes | |